

1- FAQs-Pakistan Online Visa System

Q: How can I apply for online visa?

Answer: Kindly visit <https://visa.nadra.gov.pk> to apply online visa. Please fill in all the fields of the application form, even if it is not mandatory. Providing current residence address and phone number is a must. If there is any technical problem with application or payment, directly contact NADRA by clicking on their Contact us option. Please carefully choose the correct category (Family Visit Visa, Tourism/Visit Visa, Business Visa etc) from the online visa portal to avoid unnecessary delays and inconvenience. Carefully choose the consular jurisdiction (Pakistan Embassy) before applying visa online.

Important: Applicants must plan travel only upon receipt of a valid visa.

Q: What is processing time for e-visa?

Answer: The processing time is usually only between 48-72 working hours.

Important: Please note the processing time for each category will start when an application is lodged after completion of attaching required documents. If the application is sent back for Review to the Applicant, the set processing time will re-start from the date of re-submission or completion of the application.

Important: In certain cases, the applicant can be called for in-person interview.

Q: Do I need to send my Passport for online visa?

Answer: No. Visa is issued online, and you will get a Visa Grant Notice online that you must print out. The Visa Grant Notice is your electronic visa. You do not need to send any documents to the Embassy.

Q: How will I pay for online visa?

Answer: Please follow the instructions in the e-visa application platform for fee payment. You will pay online by credit card (Master card / Visa Card) while applying for online visa.

Important: Visa fees is non-refundable.

Important: Visa can be refused, or duration of visa can be modified by the issuing authority without assigning any reason. Issuance of visa is the prerogative of the Government of Pakistan, exercised through designated authorities.

Important: Applicants must plan travel only upon receipt of a valid visa.

Q: I made a mistake in the name/date of birth/Passport number, can I correct it?

Answer: **Important:** Once the visa is issued, it cannot be corrected later, and the applicant has to re-apply for a fresh visa with new fees.

Please make sure that before submitting your application, your name, date of birth and Passport number is the same as written on your Passport. It is applicant's responsibility to make sure the particulars are correct and match Passport. If the application comes back to you for review in case your application is incomplete and some additional documents or requirements need to be fulfilled, then you have the chance to check your particulars carefully again, that is, name, date of birth and Passport number etc.

Q: I want to apply for e-visa, what should I write/select for “type of Passport”?

Answer: All common people and citizens of a country have ordinary Passports; and should write/select passport type as “ordinary”.

However, diplomatic/Official and UNLP passports are with special categories of people who are working as diplomat and Foreign Embassies/Consulate General/United Nation Organization, High Ranking Officials like Presidents, Prime Ministers, Governors, Ministers, Members of Parliament, Senators etc.

Important: In case of selecting wrong passport type, it cannot be changed, and applicant will have to re-submit fresh visa application. Therefore, please be careful with the selection of options and revise application thoroughly before submission.

Important: Selecting wrong category of passport will lead to the rejection of visa.

Q: I am of Pakistani Origin; can I get long term one year / five-year Multiple Entries visa?

Answer: Yes, you must provide a proof by uploading copy of one of the following documents:

1. Computerized Pakistani Passport (First three pages)
2. CNIC / NICOP (Front and Back)
3. If your spouse is from a foreign country wants to apply for long term family visa: then following documents are required:
 - o Family Registration Certificate (FRC) issued by NADRA and duly attested by Ministry of Foreign Affairs.

- Copy of your spouse Computerized Pakistan Passport /NICOP/POC
- Local State ID
- If your wife is Pakistani and you are a foreigner, then your wife's CNIC or Passport copy having your name on her passport or CNIC as spouse is required.

Q: I want to apply e-visa for a child, which documents are required?

Answer: For each child irrespective of age, a separate application must be submitted. Following documents must be submitted along with the application:

- Birth Certificate of the Applicant
- Parents Computerized ID/ Passport
- Parents must submit Parent Consent Form for each child/applicant below the age of 18 years. The Parent consent form must be signed by both parents and must also have contact phone numbers of both parents. It must be notarized as well by notary.

2- FAQs –Passport

Q: What is the process for applying fresh online Passport?

Answer: Applicant cannot apply for fresh passport online. Applicant needs to visit Embassy, with following documents:

- Original & valid CNIC,
- Original Manual passport(if applicant is above 18 years age)
- Zairyu Card

Picture and biometrics are taken at Embassy. Fee- in cash is paid at counter.

Q: How can I receive my MRP?

Answer: You can collect passport from Embassy, or it can be delivered at your address, by courier service.

Q: Can I apply for renewal of my passport, online?

Answer: Yes, you can apply online for renewal of the passport. In case of any technical issue, system will refer you to the Embassy.

You may carefully select category of passport at time of submitting the application.

Q: What should I do, if my passport is lost?

Answer: You need to visit Embassy, alongwith following documents:

Adults:

- Police Report bearing number of lost passport/FIR
- Original Valid Pakistani CNIC
- Zairyu card

For less than 18 years, additional following documents are required:

- Original ID cards of both parents,
- Original Passports of both parents
- Marriage Certificate of parents
- Zairyu Cards of parents
- Court's Guardianship Certificate (in case of separation of parents)

Important:

- For third time lost passport approval from Directorate General Immigration and Passports will be obtained.
- Passport will be issued only after confirmation of lost Passport from the Passport issuing authority.
- Fee is nonrefundable.
- If passport is lost for 4th time, holder's name will be put in Black List.

Q: What is the fee for lost passport?

Answer: Fee for 1st time lost passport is double of original passport fee, 2nd time lost passport fee is double of 1st time lost passport fee. 3rd time lost passport fee is double of 2nd time lost passport fee.

1 st time Lost Passport Fee	Double of Original Fee
2 nd time Lost Passport Fee	Double of 1 st time Lost Passport Fee
3 rd time Lost Passport Fee	Double of 2 nd time Lost Passport Fee

Q: Which documents should I upload, if my child does not have NICOP/CNIC?

Answer: You can upload Child NICOP / Form-B/ CRC/ FRC.

Note: Married Female should have Husband's Name on her CNIC/NICOP. Otherwise Father's Name will be written on MRP.

Note:

- For third time lost passport approval from Directorate General Immigration and Passports will be obtained.
- Passport will be issued only after confirmation of lost Passport from the Passport issuing authority.
- Fee is nonrefundable.

3- FAQs - Child Registration Certificate (CRC)

Q: How can I get Child Registration Certificate from Embassy in Japan?

Answer: You need to submit duly filled S-1 form to Embassy along with:

- Child birth certificate (issued from hospital and duly stamped by concerned city govt.),
- Parent's residential certificates (juminhyo),
- Copy of Koskitohan (if mother's nationality is Japanese),
- Both parent's passport copies,
- Their CNIC copies,
- Zairyu Card copies,
- One photograph.

Fee is 1000 JPY, this certificate is provided same day.

Q: I want to get Child Registration Certificate from Embassy for my child, whose age is more than one year now. S-1 form is not applicable, because of his age. What should I do?

Answer: In this case child birth certificate (issued from hospital and duly stamped by concerned city govt) should be attested by Japanese Ministry of Foreign Affairs. It should be submitted to Embassy alongwith parent's passport copies, Zairyu Card copies. Fee is 1000 JPY.

4- Nationality Verification Certificate

Q:How can I apply for Nationality Verification Certificate in the Embassy in Japan?

Answer: Following documents are to be submitted in the Embassy:

- Original Pakistani Passport
- CNIC copy
- Zairyu Card Copy
- Duly filled Application Form (available on Embassy website)

Fee is 1000 JPY. The certificate is processed same day

5- Driving License Verification Certificate

Q: What are the requirements to get Driving License Verification Certificate from the Embassy?

Answer: Following are the requirements for Driving License Verification Certificate:

- Original Driving License,
- Copy of valid Passport
- Copy of valid CNIC
- Copy of Zairyu Card

Fee is 1000 JPY. The certificate is processed same day

Q: I have recently reached Japan, and my Pakistani driving license was issued within last 90 days for which I cannot apply for Japanese driving license. Can Embassy issue any certificate on basis of which I could apply for Japanese Driving License?

Answer: Embassy's any certificate cannot help in this situation. Anyone coming to Japan, must get his Pakistani Driving License at least three months before his arrival.

6- FAQs - Marriage Registration Certificate

Q: Which documents are required to apply for Marriage Registration Certificate in the Embassy?

Answer: It can be applied by submitting following documents in the Embassy:

- Original Marriage Certificate, issued, within period of last three months, by concerned City Government
- Copies of Valid Passports of husband and wife, (copy of valid CNIC, in case of Pakistani husband or wife)
- Copy of Zairyu Card (in case of Pakistani husband or wife)
- 02 passport size photographs (both of husband and wife)

Fee is 3000/- JPY, The certificate is processed same day

Q: Is this registration Certificate equivalent to registration of the marriage in NADRA system?

Answer: No. Marriage Registration Certificate, issued by Embassy is only for the consumption of applicants in Japan. Applicants must separately register their marriage in the system of NADRA.

Further, Embassy does not issue any Divorce Certificates.

7- FAQs – Spelling Verification Certificate

Q: I have changed my name in my official correspondence, which is different from my passport & CNIC. How can I Get it verified from Embassy?

Answer: The Name's Spelling verification certificate can be applied at the Embassy, with following documents:

- Kosikotun Letter from City Government
- Copy of Valid Pakistani Passport & CNIC

Fee is 1000 JPY. The Certificate is processed on the same day

8- FAQs- General Attestations

Q: Can I get attested from the Embassy, any letter generated by Japanese Government?

Answer: Such letters can be attested by the Embassy, if they are already attested by Japanese Foreign Office, within period of last three months. Copies of valid Pakistani Passport and Zairyu Card of applicant are also required.

Fee for such verification/ attestation is 1000JPY/page

Q: How can I get attested any documents generated by Pakistani Government, from the Embassy (including educational certificates/ degrees, FRC-NADRA etc)?

Answer: Such documents can be verified at Embassy, if they are attested by Ministry of Foreign Affairs, Islamabad, within period of last three months. It may be noted that the QR Codes, affixed by MoFA, must be clear and readable.

Fee for such verification/ attestation is 1000JPY/page

Q: Does Embassy attest any affidavit, signed by Pakistani, to present in any Japanese office?

Answer: Embassy attests such affidavits, if they are attested by Ministry of Foreign Affairs, Islamabad, within period of last three months.

Fee for such verification/ attestation is 1000JPY/page

9- FAQs- Attestation of Power of Attorney

Q: I want to make a Power of Attorney, in favor of someone living in Pakistan, for my legal matters in Pakistani courts of law. Can Embassy attest it?

Answer: Embassy attests Power of Attorney. Following should be noted carefully:

- Principal must appear personally, along with the Power of Attorney (Embassy does not prepare Power of Attorney), duly signed by two witnesses (with thumb impressions).
- Principal needs to sign it in front of Embassy personnel.
- Valid Passport copies of applicant & witnesses, two passport size photographs of applicant and CNIC copy of attorney-in-fact are also required.
- Fee is 1000 JPY per page.

Important: For Automated Power of Attorney, please visit:

<https://poa.nadra.gov.pk/>

10- FAQs-Emergency Travel Document

Q: Who can apply for Emergency Travel Document?

Answer: Emergency Travel Document (ETD) is issued to the Pakistani nationals for travelling back to Pakistan only in extreme emergency cases when their Pakistani Passport is not available OR they are not eligible for issuance of a new passport / renewal of passport.

The applicant has to submit the **proof of genuine emergency** for issuance of Emergency Travel Document

Following documents are required for issuance of Emergency Travel Document by the Embassy:

- Copy of NICOP/Passport (both or Number of one of them)
- Three photos
- Report from Police for missing passport
- To be filled in by the embassy “Performa of Means of Evidence “
- Verification of Pak National Status from NADRA
- Verification of Passport from IMPASS
- Air ticket booking
- Minor should be accompanied by either of the parent’s along with parents original CNIC and Passports.

11- FAQs – Renunciation of Pakistani Nationality

Q? How can I Renounce my Pakistani Nationality?

Answer: Following is the procedure for renunciation of Pakistani Nationality:

- Submit three sets of:
 - Electronically filled Form-X(available at Embassy's website),
 - letter from Japanese Ministry of Justice (with translation),
 - copy of valid passport & valid CNIC,
 - copy of Zairyu Card,
- 9 passport size photographs with white background. Fee is 1000 JPY.

Renunciation Certificate is provided in around 4 months' time.

12- FAQs-Signature Verification Certificate

Q: How can Embassy issue Signature Verification Certificate for me?

Answer: You need to submit dully filled form (available at Embassy's website), along with copies of valid passport & CNIC. Fee is 1000 JPY, and certificate is processed same day.